



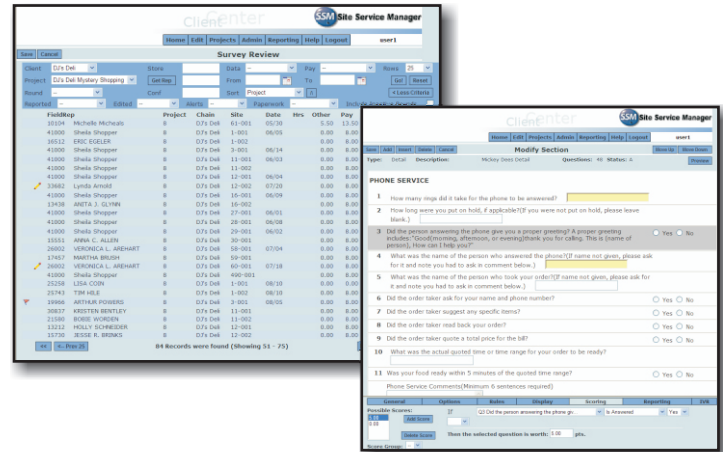
SITE SERVICE MANAGER

Project Management and Reporting Solution

Demo/Event Edition

Overview

Komtel's **Site Service Manager** is the most powerful Project Management and Reporting Solution designed for Demo/Event companies. With its robust functionality and highly configurable setup options, Site Service Manager is the backbone of your business management system. Site Service Manager provides you with vital information to help streamline operations, access information, and enable accountability in critical project management and reporting processes.



Benefits

- Turn-key solution
- Sales tool to set your company apart from the competition
- Reduces paper flow
- Highly customizable
- Simplified pricing structure flows with your business
- Effective communication flow for managers and field personnel
- Improved operations
- Increased profitability
- Minimal IT resources required

Features

- User-driven data import of demonstrator, demonstrator preferences, chains, stores and clients
- Real-time management and client reporting
- Unlimited number of users
- Sophisticated User Administration interface
- Automatic email reminders to demonstrators
- Dynamic survey creation builds sophisticated surveys for web, IVR or handheld interfaces
- Assign Area Coordinators to stores and demonstrators
- Demonstrators can view schedule with history, self-schedule, download instructions and update their profile
- Check in/out from the store via IVR or debit card
- Track demonstration equipment requirements
- Capture time sheet information for automatic feed to accounting system - QuickBooks, Archco and others
- Comdata debit card support for both IVR card activation and POS purchase data

Highlights

- **NEW** Canadian Support
- **NEW** UPS Worldship Integration
- Real-time access to incoming data
- Instant reports to review your results
- Data can be downloaded from the SSM system for report customization
- Multiple, real time statistical graphs and reports available on SSM system
- Summary and detail reporting by region, store, demonstrator and chain for internal management or clients. Export to Excel or PDF

Fully-Hosted System, Available 24x7 • Protected by Nightly Tape Back-ups • SSL Encrypted
Personalized with Your Company Name and Logo • Software Release Schedule Adding New Features Suggested By You

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